

RETURN FORM



Correspondence address
Soft Olive Trading
PO Box 8348, IRVINE, KA12
2BZ

*Please do not
return/send/forward parcels to
this address, only letters,
envelopes.

Return address
You will receive the address
details after sending this
form out to us.

Customer Name _____

Product Code	Description/Product Name	Order Number	QTY	Reason Code	Cost

Please read and follow the returns instructions carefully, failure to enclose all items for refund or the requested documentation could result in your refund or exchange being delayed or refused.

Return Instructions:

- Returns form should be completed and all boxes filled accurately
- Please wrap all items securely and address the package using the address provided
- Enclose all item(s) that are listed in the top part of this form
- Please enclose a copy of your original order confirmation email

Reason Codes:

- UN Unwanted
- OE Ordered in Error
- D Damaged
- R Reaction
- W Wrong item sent